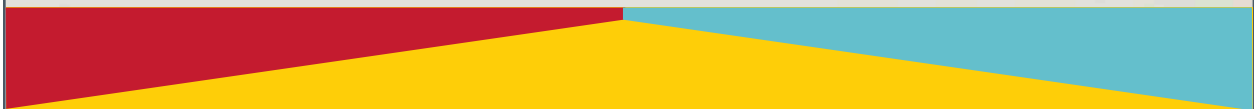




 **surestep**
criss crossers

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Fitting Guide



1. Determine the Criss Crossers fit properly:
 - Ensure that the battery/beeper pack is plugged into the Criss Crossers and secure it in the small back pocket just below the waistband.
 - Try Criss Crossers on your child and look at the placement of the beeper pads. These pads should fall on the inside of the knees where your child's legs would contact the floor when in the W-sitting position. The beeper pads are secured in place with Velcro and can easily be repositioned. If necessary, move the beeper pads to the proper position.
 - Once the beeper pads are in the proper position, test the Criss Crossers by having your child sit in a "W" position. This should activate the circuit and trigger the audio cue.
2. The Criss Crossers should fit snug to allow for proper placement of the beeper pads at the knee. However, it should not fit so tight that circulation is impaired.
3. Criss Crossers are designed to fit under most regular clothing. Jeans tend to be more stiff and will more often cause the Criss Crossers cue to falsely activate. It is recommended that you have your child wear some type of softer, looser pants over the Criss Crossers to avoid accidental triggering.

Care and Cleaning

Disconnect and remove battery/beeper pack from garment prior to washing. Exposing battery/beeper pack to water or any type of liquid will result in damage to the device. Hand wash garment in warm water and mild detergent. Rinse thoroughly and hang dry. Do not wring garment or put in dryer. Once garment is completely dry, you can reconnect beeper pack. Do not reconnect beeper pack when garment is wet or damp.

Material Details

- Criss Crossers are latex-free
- Garment is made with a spandex-polyester blend material

Battery Maintenance

There is no need to turn "on" or "off" your Criss Crossers. However, the battery should be disconnected when the product is not in use. The Criss Crossers are designed as a normally open circuit, meaning your Criss Crossers conserve battery life by only using power when the audio cue is triggered. There is no drain on the battery except when the product is beeping. If the device is used properly, battery life should last approximately 9-12 months. Should your battery/beeper pack become damaged or drained, contact our office to purchase a new one.

Additional Information

Returns

Surestep will accept returns for this product in its original condition within 10 days of the purchase date. Altered, damaged, or stained products will not be accepted. Products are inspected upon return. Refunds or credit will not be issued for products that have been:

- Washed or altered
- Damaged or soiled
- Exposed to strong odors or pet hair

Replacement Battery Packs

Replacement battery packs are available for purchase through Surestep. These batteries have been designed in accordance with safety rules and regulations.

Exchanges

We understand that not every product will fit perfectly and you may need to exchange your purchase for a different size. We will exchange your product at no charge due to sizing issues within 10 days of the purchase date. Complete the provided exchange form and send it back with the product.

Defective Merchandise

If the product is not functioning properly due to a manufacturer's defect, we will repair the product for you at no charge within 30 days from the date of purchase.